

PARMAN ENERGY

7101 COCKRILL BEND BOULEVARD • P.O. BOX 90907
NASHVILLE, TENNESSEE 37209-0907
PHONE (615) 350-7920 • FAX (615) 350-8561
www.parmanenergy.com

Monday, May 10, 2010

Dear Most Valued Customer,

As all of you that reside in Middle Tennessee know, we have experienced a flood of record breaking proportion. We hope that all of you, your families, and employees are safe and experienced minimal damage. Of our 82 employees, we had only one that lost his home and all belongings.

At our headquarters at 7101 Cockrill Bend in Nashville, we experienced water covering the entire facility on Monday, May 3rd. On Tuesday, May 4th, we resumed lubricant and fuel deliveries on a limited basis utilizing our two other facilities. At 7140 Cockrill Bend (1/2 mile from headquarters) Parman operates a 100,000 square foot warehouse facility that experienced no damage. In addition, our Chattanooga facility with 575,000 gallons of storage and 40,000 square feet of warehouse is able to support our distribution efforts to our customers. We lost many of our trucks and have already started receiving replacements. We were able to save all of our electronic data and by Thursday, May 13th we expect to be functioning at 95+% from our customer service department. Of the 95 tanks in our 1,000,000 gallon tank farm, only three sustained limited damage. We are now able to transfer bulk lubricants and fuel to our trucks for delivery.

Chevron has been very instrumental in helping to bring us back online with delivery to our customers. Chevron supplied their trained electrical engineers to assist with repair to our 100+ motors and pumps. Chevron has expedited deliveries to ensure supply of product and assisted in many other ways, too numerous to mention.

During the time it takes to rebuild and restore our office facility at 7101 Cockrill Bend, we have temporarily relocated our office facility to 6213 Charlotte Pike, Nashville, TN 37209 just a few miles away. All phone numbers and e-mail should operate as before.

It is our commitment to rebuild our damaged office and warehouse facility at 7101 Cockrill Bend to continue providing you, our customer, with the best lubricants and fuel solutions as we have done for over 75 years under the Parman name.

I feel I must mention the tireless efforts of all of our wonderful employees that have one central focus, serving our great customers. I will continue to provide periodic updates on our rebuilding progress. Please contact your salesperson or customer service representative with any questions.

We appreciate your thoughts and prayers during this difficult time and thank you very much for your continued support and business.

Sincerely,

A handwritten signature in blue ink that reads "R. Barry Shipp". The signature is fluid and cursive, with a long horizontal line extending to the right from the end of the name.

R. Barry Shipp
President/C.E.O.